## **Our Lettings Services**



	Bassets Lettings Service	Fully Managed+	Fully Managed	Tenant Find+	Tenant Find
Pre Tenancy	Landlord set up and marketing including photos and floorplans*		<ul> <li>✓</li> </ul>	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>✓</li> </ul>
	Extensive marketing through Rightmove, Zoopla, Bassets website, Salisbury Journal, Valley News and The Guild of Professional Estate Agents	~	<ul> <li>✓</li> </ul>	~	<ul> <li>✓</li> </ul>
	Accompanied viewings 6 days a week			<ul> <li>Image: A start of the start of</li></ul>	
	Undertaking independent '5 point' reference and credit checks on all Tenants over the age of 18*	~	~	~	~
	Undertaking 'enhanced' independent '8 point' referencing and credit checks on all Tenants over the age of 18*			~	
	Drafting of 'solicitor and ARLA approved' tenancy agreement*			<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>✓</li> </ul>
	Comprehensive inventory and schedule of condition prepared by an independent inventory clerk	~	<ul> <li>✓</li> </ul>	~	<ul> <li>✓</li> </ul>
	Collecting and registering the Deposit Bond with the TDS*			<ul> <li>Image: A start of the start of</li></ul>	
	Arranging any recommended pre-tenancy works (such as carpet cleaning, general cleaning, gas safety checks and an energy assessment)	<ul> <li>✓</li> </ul>	<ul> <li>✓</li> </ul>	~	<ul> <li>✓</li> </ul>
	Notifying utility companies and the Council of any change of Tenant*		$\checkmark$		$\checkmark$
	Renewal of Tenancy agreements on 'Periodic' basis*			<ul> <li>Image: A start of the start of</li></ul>	
Tenancy	Collecting rent and promptly transferring it by BACS upon receipt*	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>✓</li> </ul>	<ul> <li>Image: A start of the start of</li></ul>	
	Producing monthly and annual tax statements of income and expenditure*	<ul> <li>Image: A state of the state of</li></ul>	<ul> <li>✓</li> </ul>	<ul> <li>Image: A start of the start of</li></ul>	
	A dedicated Accounts administrator to chase arrears		$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>	
	Dedicated Property Managers who conduct Management Inspections and compile written reports with photos*	<ul> <li>Image: A start of the start of</li></ul>	~		
	A dedicated office based Maintenance Co-ordinator to ensure jobs are completed competently and promptly via our comprehensive online maintenance reporting system	<ul> <li></li> </ul>	~		
	Providing Tenants with an out of office hours emergency helpline*	<ul> <li>Image: A state of the state of</li></ul>	<ul> <li>✓</li> </ul>		
	Online Landlord login to access rental statements and maintenance history	<ul><li>✓</li></ul>	<ul> <li>✓</li> </ul>		
	Serving of Rental Increase Notices if requested*	<ul> <li>Image: A state of the state of</li></ul>	<ul> <li>✓</li> </ul>		
	Providing an ARLA approved legal advice helpline*		<ul><li>✓</li></ul>		
	Legal expenses cover up to a maximum £100,000	<ul> <li>Image: A state of the state of</li></ul>			
	Rental warranty for non-payment of rent up to £50,000	<ul><li>✓</li></ul>			
	Managing of eviction process including all required notices				
End/Post Tenancy	Serving of Possession (Section 21) Notices*			<ul> <li>Image: A state of the state of</li></ul>	
	Conduct end of tenancy inspection*			<ul> <li>Image: A state of the state of</li></ul>	
	Negotiating with Tenants regarding the return of the Deposit Bond*			<ul> <li>Image: A state of the state of</li></ul>	
	Remarketing your property 'to let' including rent review*			<ul> <li>Image: A state of the state of</li></ul>	

\*services which other agents either don't offer or for which they will typically charge an additional fee